The Role of the Lead Worker





Course Number: LW 101

Cost Per No Charge/Participating

Person: Agency, \$42/Non-Participating

Eligibility: Lead Workers, Managers &

Supervisors

Instructor: PDS **Length:** 1/2 day time to be determined

Certificate Leadership Development

Series: Certificate

Location: Des Moines, Hoover State

Office Building, Level A

Scheduled Sessions:

Live Course offered 8/30/16, Hoover Level A Rm

6 1:00 pm - 4:00 pm

COMING SOON! This course will be available through On-

Demand at no charge for participating State agencies on 10/1/16. Contact your training liaison have the course information e-mailed to you. At the completion of the course, email your completed certificate to PDS@iowa.gov.

The course will then be added to your training history.

Overview:

This course is designed for new employees with the role of a lead worker, as well as managers and supervisors who have lead workers positions. The course will identify typical roles and responsibilities of lead workers as well as the benefits of lead worker positions. It will also identify possible risks and types of duties not intended for the lead worker role.

Objectives:

- Define the role and responsibilities of lead workers
- Identify the type of duties typically found in lead worker positions
- Address possible issues for duties assigned, but not intended for the lead worker